

Turnaround Coordinator



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Safety Officer
Operations

Basics

- A Turnaround Coordinator (TCO) oversees ground handling activities to ensure **safe, effective** and **punctual** aircraft turnaround
- Object and duties are described in the **IATA Aircraft Handling Manual**
- TCO is not required by any **international regulation**
- Introduction of TCO in ZRH was discussed because of an **increase of accidents** during aircraft turnaround

Duties of TCO (IATA AHM)

1. Ensurance of **regulation** of airline
2. **Coordination** and control of activities during turnaround
3. **Problem** Managing
4. Ensurance of **process** adherence
5. Ensurance of Handling sequence and punctuality
6. **Moderator** between involved parties
7. **Contact person** for all questions
8. Notes and reports **safety issues**



TCO on Airports

- Survey shows, that a TCO is rarely required on **big airports**
- On some middle-sized airports, a TCO is required by airport regulation (Prague, Gatwick, Malta,...)



Detailed Results of Survey

		TCO required by certain Airlines	TCO required by Airport	TCO likely to improve safety
1	Gatwick	yes	yes	yes
2	Malta	yes	yes	yes
3	Prag	yes	yes	yes
4	Rom	no	no	yes
5	Brüssel	yes	no	yes
6	Dubrovnik	yes	yes	yes
7	Riga	yes	yes	yes
8	Phoenix	no	no	
9	Wien	yes	no	no
10	Athen	no	no	no
11	München	no	no	no
12	Stockholm	no	no	no
13	Zürich	yes	no	yes
14	Bangalore	yes	yes	yes
15	Kuala Lumpur	no	no	no
16	Seoul	no	no	no
17	Turin	yes	no	no
18	Frankfurt	yes	no	no
		11	6	9

Conclusion for ZRH

- The TCO is discussed controversially:
 - **Safety** improvement on one hand, but...
 - nobody to cover the **costs**
- ZRH will not force the TCO for the moment
- The TCO will be kept in mind in case of future deterioration...

